

Thank You BFSO

I would like to thank you personally as I feel you went beyond your everyday routine to solve my issues with the bank. I found you to be professional, understanding and patient. I believe that without your professional assistance this case would have remained unresolved.

“You must feel very satisfied that you are playing an extremely important role in the community. Thank you for your involvement.”

I wish to thank you for your efficiency, interest and assistance in this matter, and I feel that I owe to you the positive outcome in this case.

“I am very happy with the bank’s response to my problem. I could not have asked for a better outcome. May I convey my most grateful thanks to you. Thanking you once again very, very much.”

“I believe your file in this matter can be closed, I express my satisfaction on witnessing the influence of your office and I am pleased that institutions in our community can cause institutions as large and as important as the bank to toe the line. I thank you for your intervention and for the results quickly obtained.”

“My sincere thanks to you and your staff for a very positive result with my dispute with the bank. You have lifted a great load off my shoulders. Once again, many, many thanks.”

Thank you The result exceeded my expectations. The cheque is in my bank.

“I wish to thank you most sincerely for your efficient handling of this situation. I had been told by a friend, who suggested I contact you, that this would be the case.”

It is due to your intervention that this matter has been settled to our satisfaction, and for this I am truly grateful. Many thanks for your care in this matter.

“I am very happy to tell you that our complaint against the bank has been resolved to our complete satisfaction. All in all we could now not be happier that the matter has been resolved. I could not have done it without the Ombudsman.”